

HOW TO LOOK-UP YOUR OWN CLAIMS

HealthComp now has us up and running for all plan members to be able to access their own claim data on-line. To look up your own claim payment status please search as follows ;

Search by typing in : <http://www.healthcomptpa.com>

1. Click "Service Center"
2. Click "HCOOnline"
3. Username : Type in your SSN# (no dashes)
4. Password : Type in your Date of Birth as follows "YYYYMMDD" (example 04-19-1955 = 19550419)
5. Click "Login"
6. Select "Claims History"
7. Select the name of the member (you or your dependent) you wish to view claims for.

Here you will see the claims listed. If you would like to see or print your explanation notice, then click the blue claim number on the left-hand column and view the same.

CHANGING USER NAME + PASSWORD

Everyone's default username and password is as indicated above. However, if you wish to change either, then after you login, you'll see "user account" as an option on the left. Click that and you'll find the place to change your user name + password.